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Realize sustainable growth through collaboration and co-creation

We will achieve sustainable growth for NX GROUP by creating new value and being trusted by society through collaboration and co-creation with other companies and by deepening our ties with local communities.





Main Sustainability Issues

- Develop and Strengthen Sustainable Solutions
- Solidify Global Supply Chain

Description in the Sustainability Data Book

- Strengthen global partnerships
- Contribute to society through our business operations

NX GROUP's Approach

- Promote value creation for customers and society and solutions to social issues through innovation
- Resolve community-based issues and contribute to social development



≥ Economic value information on NIPPON EXPRESS HOLDINGS website

Material



Economic Value WEB



Community and **Governance Data**



Innovation Based on Collaboration and Co-creation

Strengthen Global Partnerships

Our View on the Creation of Innovations Through Collaboration and Co-creation Policies and Targets

Since its founding in 1937, NX GROUP has been proposing a variety of new services and solutions with the mission of contributing to the development of society through logistics. On the other hand, the times and environment are changing at an accelerating pace, so it is necessary to provide new value with a sense of speed while making use of the knowledge and experience accumulated by NX GROUP.

Against this backdrop, our policy is to transform ourselves and provide new value to our customers through co-creation with startups with new business ideas and technologies.

Promote Open Innovation Activities and Achievements

We promote business co-creation with promising startups in Japan and overseas that have strengths in new technologies and business ideas that contribute to the promotion of DX and sustainability of NX GROUP, as well as in areas that contribute to new businesses in the medium to long term. In January 2023, we established the NX GLOBAL INNOVATION FUND and the Corporate Venturing Division to strengthen these activities. As of the end of February 2024, we have invested in five startups that contribute to NX GROUP's digital transformation and sustainability management, and are promoting co-creation with each investee.

Paving the way for new challenges





NX GROUP's investment fund that invests ¥5 billion over 5 years into promising startups





TOPICS

NIPPON EXPRESS HOLDINGS Invests in ECOMMIT to Create a New Business Model that **Integrates Logistics and Reverse Logistics**

NIPPON EXPRESS HOLDINGS, INC. has invested in ECOMMIT Co., Ltd. (hereinafter "Ecommit"), a company that provides resource-circular business services by collecting, sorting, and redistributing unnecessary goods and connecting them to their next use, as the second investment under the NX Global Innovation Fund, a CVC fund established in January 2023.

In order to "support the development of a sustainable society and better lives for people around the world through our business," NX GROUP has been promoting the 3Rs (Recycle, Reuse, and Reduce) and the reduction of waste generated in its business activities in order to realize a recycling-oriented society and provides eco-friendly products such as reusable protection materials for moving operations and environmental products.

Through our investment in ECOMMIT, we are working to create a new business model in Japan and overseas that integrates logistics and reverse logistics by combining ECOMMIT's know-how and systems with NX GROUP's logistics solutions for customers in the apparel industry, which NX GROUP positions as a key industry.



Please see our website for details.



Contributing to the Development of Local Communities

Contribute to Society Through Our Business Operations •

Our View on Community Involvement Policies and Targets

NX GROUP's business activities rely on local social infrastructure such as roadways, railways, ports, and airports and are closely tied to the relevant communities and societies. Recognizing its social and public missions as a logistics company, NX GROUP will communicate actively with local communities and engage in social action programs rooted in these communities.

Dispatching Personnel to Universities to Give Lectures for Endowed Courses Activities and Achievements

NX GROUP has been dispatching personnel to give lectures to university students in courses organized by the Japan Association for Logistics and Transport for the purpose of developing human resources for the logistics and transport industry. Lectures on topics relating to logistics and environmental issues were given to share information on the logistics-related activities that the Group has been undertaking to address environmental issues such as global warming. Attended by 164 students from Yokohama National University, 60 from Hosei University, and 200 from Aoyama Gakuin University in FY2023, the lectures helped the students to deepen their interest in and understanding of logistics, and offered opportunities for the Group to solicit frank opinions from young people.



Endowed course

Social Value

Contribute to Society Through Our Business Operations

Reforesting Activities in "NX GROUP Forests"

Activities and Achievements

As a part of our environmental and social contribution activities and under the concepts of enhancing the multifaceted functions of forests, contributing to local communities, and fostering environmental human resources, we systematically plant trees and clear undergrowth twice a year with the cooperation and guidance of local government offices and forestry cooperatives. To date, approximately 2,000 people have participated in these reforesting activities, planting more than 10,000 seedlings.

Due to the impact of COVID-19, reforesting activities in which employees participate were suspended with local forestry cooperatives continuing efforts on their own. However, in 2023, reforesting activities in which employees and their families participate as volunteers resumed for the first time in four years since 2019. Similar tree-planting activities are also being carried out not only in Japan but also in South Korea and India. NX GROUP will continue efforts to preserve the natural environment for future generations.



Please see our website for details.



Tree planting in action

TOPICS

NX Global Engineering Takes Part in Cleanup Activity in Singapore (June 2023)

NX Global Engineering Pte. Ltd. took part in a cleanup activity at Sembawang Park in Singapore on Thursday, June 22. The participants were all volunteers seeking to reduce pollutants and contaminants in order to protect the park and its wildlife. During this recent effort, they cleaned up an area of approximately seven hectares around the park and beach and collected a total of 21 bags of trash, including non-biodegradable empty boxes, plastic bottles, plastic bags, and cigarette butts.



Please see our website for details.





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NX India Conducts Tree-planting Activity (September 2023)

Nippon Express (India) Private Limited conducted its first tree-planting activity as part of its environmental and social contribution efforts in Ahmadabad, Gujarat on September 30. A total of 27 NX India employees and volunteer students took part in this activity, planting saplings of various species that will be managed by an NGO engaged in environmental protection activities. This initiative reaffirmed the importance of environmental protection for the participants and heightened their awareness of social contribution activities.



Please see our website for details.





TOPICS

Nippon Express Holdings' Distributes Logistics for the Future!: The Role of Logistics in Connecting the Region and the World, Original Teaching Materials, Free of Charge

NIPPON EXPRESS HOLDINGS, INC. produced Logistics for the Future!: The Role of Logistics in Connecting the Region and the World, original teaching materials for junior high school students. These materials cover social studies, geography, and civics, used in classes as educational materials for schools selected by the Ministry of Education. In 2023, they were distributed free of charge to 1,012 schools nationwide that requested them and are being used in classes.

NIPPON EXPRESS HOLDINGS, INC. based these materials on the specified courses of study through which it introduces how logistics and the development of transportation networks support consumer life. The materials include introduction and review sections for active learning and group study. NX GROUP will continue to support children's education.



Please see our website for details.



A class in progress

Contribute to Society Through Our Business Operations

Supporting Cultural Exchange and Social Contribution Activities Activities and Achievements

NX GROUP engages in a variety of community-based social contribution activities in each region. The main results of the activities are as follows.

Social contribution activities and achievements (FY2023)

	Total number of participants and dispatched personnel
Cleanup activities	11,305
Traffic safety campaign	244
Cooperation and participation in festivals	523
Blood donation	749
Dispatch of instructors to schools, etc.	50

Other social contribution activities: Baseball classes held by the Nippon Express Baseball Club, building schools, donating money and goods, etc.

TOPICS

Nippon Express USA Delivers Gas Cartridge Stoves to Hawaii (November 2023)

Nippon Express USA., Inc. provided free shipping and delivery of 1,000 gas cartridge stoves from Los Angeles to Maui for residents in the region who were impacted by a massive wildfire.



Gas cartridge stove handover ceremony (photo credit: JETRO)

Contribute to Society Through Our Business Operations

TOPICS

NX NP Logistics Carries Out On-site Improvement Activities ("Kobe-ization" Initiatives)

NX NP Logistics Co., Ltd. works to develop on-site improvement activities throughout the company. The company refers to these activities as "Kobe-ization" initiatives and established the Kobe-ization Promotion Office at their head office. The term is derived from the Kobe Office, known for being the model location for improvement activities. NX NP Logistics Co., Ltd. implements various measures to encourage and stimulate the horizontal development of these activities.

One such example is the Kobe-ization Support Points launched in 2016.

Kobe-ization Support Points are points awarded according to the content and total number of improvement activities implemented by each site. Points can then be used to purchase equipment for further improvement activities.

In 2022, NX NP Logistics Co., Ltd. added a new way to use support points. This decision enables sites to use points to purchase UNICEF Inspired Gifts* that lead to social contribution.

In response to employees' desire to provide support to the region impacted by the Noto earthquake, which occurred in January 2024, the points acquired by the sites during fiscal 2023 were divided and used for 20 sets of nutritional treatment meals totaling 2,400 meals provided by UNICEF and disaster relief funds for Ishikawa Prefecture.

* UNICEF Inspired Gifts

UNICEF delivers lifesaving items (gifts) to children most in need. Gifts are selected by donors and include items such as vaccines, nutritional food, and blankets.



Please see our website for details.



Economic Value



TOPICS

Nippon Express and OM Digital Solutions Agree to Collaborate in Digital Archive Service for Artifacts

Nippon Express Co., Ltd. and OM Digital Solutions Corporation have agreed to collaborate in a digital archive service for artifacts. SmartMuse is a service from Nippon Express jointly developed with Fujitsu that provides comprehensive support for the creation of digital archives of cultural properties and works of art, utilizing the digitization technology owned by OM Digital Solutions Corporation. The service will contribute to solving issues in the field of cultural education by eliminating the burden of organizing materials in storage and the shortage of curators at museums and art galleries, which are responsible for preserving cultural properties and industrial assets in digital form for posterity, through the promotion of DX.

