

Financial Results Presentation for Q3,
Fiscal Year Ending March 2020
Reference Materials

January 31, 2020
Nippon Express Co., Ltd.
Investor Relations Promotion Group Corporate Planning Division

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### A Financial Highlights for Q3, FY2019

### 1. Overview (Consolidated)

(100 million yen) (rounded down to 100 million yen)

| Item                                    | FY2019<br>Q3,<br>Cumulative | FY2018<br>Q3,<br>Cumulative | Difference<br>YoY | Difference<br>YoY (%) | Full-Year<br>Forecast<br>(Announced<br>10/31) | Difference | Progress(%) |
|---|-----------------------------|-----------------------------|-------------------|-----------------------|---|------------|-------------|
| Revenue                                 | 15,666                      | 16,007                      | (340)             | (2.1)                 | 21,100  | (5,433)    | 74.2        |
| Operating income                        | 450                         | 594                         | (144)             | (24.2)                | 680   | (229)      | 66.2        |
| Ordinary income                         | 505                         | 651                         | (146)             | (22.4)                | 730   | (224)      | 69.2        |
| Profit attributable to owners of parent | 312                         | 405                         | (92)              | (22.8)                | 450   | (137)      | 69.5        |

### 2. Key Consolidated Business Indicators

Operating Income Margin2.9% [3.7%]

Ordinary Income Margin3.2% [4.1%]

Figures in parentheses indicate prior-year same-period results

Reference: Figures in parentheses indicate prior-year-end results

• ROA 2.6% [3.2%]

• ROE 7.2% [9.2%]

(Note) Profit is our full-year forecast, while equity and total assets are calculated using the average of year-end balances in the prior consolidated fiscal year and balances as of the end of the current consolidated period.



### B Results by Reportable Segment

| Segment        | ltem           | FY2019<br>Q3, Cumulative | FY2018<br>Q3, Cumulative | Difference<br>YoY | Difference<br>YoY (%) | Full-Year Forecast<br>(Announced 10/31) | Difference | Progress<br>(%) |
|----------------|----------------|--------------------------|--------------------------|-------------------|-----------------------|---|------------|-----------------|
| lonon          | Revenues       | 9,185                    | 9,504                    | (318)             | (3.4)                 | 12,408                                  | (3,222)    | 74.0            |
| Japan          | Segment Income | 324                      | 426                      | (102)             | (24.1)                | 493                                     | (168)      | 65.7            |
| The Americas   | Revenues       | 697                      | 724                      | (26)              | (3.7)                 | 937                                     | (239)      | 74.4            |
| The Americas   | Segment Income | 26                       | 34                       | (7)               | (21.7)                | 39                                      | (12)       | 68.3            |
| Europo         | Revenues       | 883                      | 834                      | 48                | 5.8                   | 1,199                                   | (315)      | 73.6            |
| Europe         | Segment Income | 16                       | 11                       | 4                 | 39.2                  | 28                                      | (11)       | 58.8            |
| East Asia      | Revenues       | 840                      | 896                      | (55)              | (6.2)                 | 1,140                                   | (299)      | 73.7            |
| East Asia      | Segment Income | 24                       | 19                       | 4                 | 25.1                  | 31                                      | (6)        | 79.4            |
| South Asia &   | Revenues       | 671                      | 680                      | (9)               | (1.4)                 | 906                                     | (234)      | 74.1            |
| Oceania        | Segment Income | 24                       | 29                       | (5)               | (17.6)                | 33                                      | (8)        | 73.6            |
| Security       | Revenues       | 546                      | 540                      | 5                 | 1.0                   | 729                                     | (182)      | 75.0            |
| Transportation | Segment Income | (15)                     | 6                        | (21)              | <u>—</u>              | (12)                                    | (3)        | _               |
| Heavy Haulage  | Revenues       | 414                      | 369                      | 45                | 12.3                  | 500                                     | (85)       | 82.9            |
| & Construction | Segment Income | 50                       | 36                       | 14                | 38.8                  | 51                                      | (0)        | 99.3            |
| Logistics      | Revenues       | 3,482                    | 3,567                    | (85)              | (2.4)                 | 4,748                                   | (1,265)    | 73.3            |
| Support        | Segment Income | 85                       | 91                       | (6)               | (6.8)                 | 129                                     | (43)       | 65.9            |



### C Changes Due to External Environmental and Other Factors

| Variable factors   | Impact on consolidated results<br>(Q3, cumulative)  | Reference  |
|--|---|--|
| Impact of change in unit fuel price  | Operating Income:  \$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\  | Unit price per ℓ [Q3 FY2018 / Previous forecast]  • Light oil: ¥100.40 [¥105.61 / ¥99.70]  • Gasoline: ¥134.46 [¥138.90 / ¥134.30]  • Heavy oil: ¥53.72 [¥57.04/ ¥51.60]   |
| Impact of foreign exchange   | Revenues:  \$\frac{\text{\$\frac{\exitil{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\exitil{\$\frac{\text{\$\frac{\ctil\exitil{\$\frac{\text{\$\frac{\exitil{\$\frac{\ctil\exitilt{\$\frac{\exitil{in}}\tiliex{\ctiliex{\$\frac{\circ{\ctil\exitil{in}}{\frac{\text{\$\frac{\circ{\circ{\circ{\circ{\$\frac{\cirk{\$\frac{\exitil{in}{\tiliex{\$\frac{\cirk{\$\}}{\frac{\text{\$\frac{\cirk{\$\firk{\$\firk{\$\firk{\$\firk{\$\firk{\$\fir\cirk{\$\firk{\$\firk} | Average cumulative exchange rate* (Q3 FY2018/Previous forecast)  USD: ¥109.15 [¥109.61 / ¥108.80]  EUR: ¥122.66 [¥130.97 / ¥121.50]  HKD: ¥13.92 [¥13.98 / ¥13.80]  RMB: ¥15.90 [¥16.85 / ¥15.70]  *Average cumulative period exchange rates provided for reference. For the preparation of financial reports, average quarterly rates are applied to the quarterly results on a local currency basis. |
| Increase in amortization of actuarial differences in retirement benefit accounting | Operating income:   | <ul> <li>Japan: ¥(1.03) billion</li> <li>Security Transportation: ¥(0.22) billion</li> <li>Heavy Haulage &amp; Construction: ¥(0.03) billion</li> </ul>  |



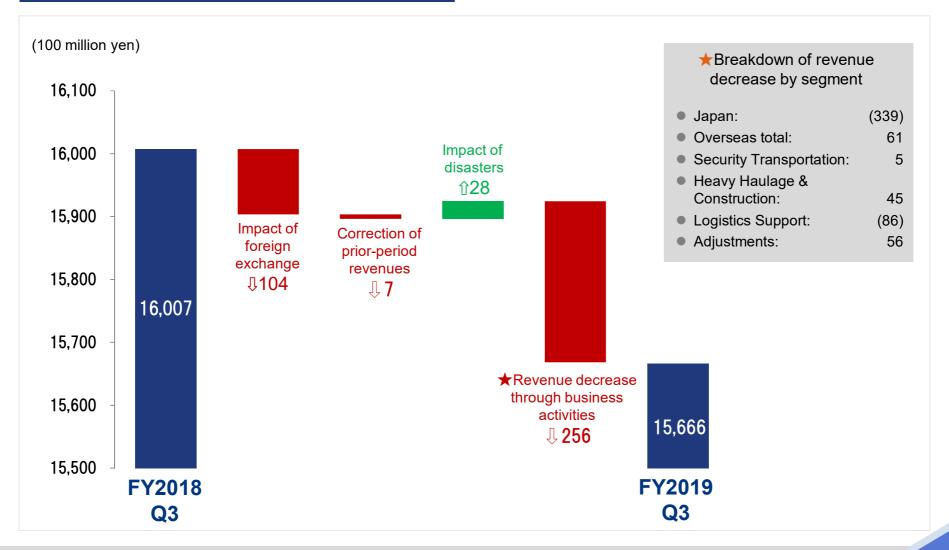
### C Changes Due to External Environmental and Other Factors

| Variable factors  | lmpact on consolidated results (Q3, cumulative)             |   | Refere  | nce   |
|---|---|---|---|---|
| Impact of disasters<br>(Special Factors in<br>FY2018)             | Operating income:  *Q3 stand-alone quarter:  Q2 cumulative: | ¥1.01 billion<br>¥0.10 billion<br>¥0.90 billion       | • Japan:  | ¥1.01 billion [Q3 cumulative]   |
| Changes associated with employee system reform                    | Operating income: *Q3 stand-alone quarter: Q2 cumulative:   | 4(3.84) billion<br>4(1.72) billion<br>4(2.12) billion | <ul><li>Japan:</li><li>Security Transportation:</li><li>Heavy Haulage &amp; Construction:</li></ul> | ¥(2.58) billion<br>¥(1.24) billion<br>¥(0.02) billion   |
| Environment investments   | Operating income: *Q3 stand-alone quarter: Q2 cumulative:   |   | • Japan:  | ¥(0.26) billion [Q3 cumulative]   |
| Impact due to change<br>of applicable period for<br>bonus payment | Operating income:   | ¥(4.63) billion                                       | <ul><li>Japan:</li><li>Security Transportation:</li><li>Heavy Haulage &amp; Construction:</li></ul> | ¥(3.54) billion [Q1]<br>¥(0.97) billion [Q1]<br>¥(0.11) billion [Q1]                            |
| Impact due to change<br>in retirement allowance<br>rules          | Operating income:  *Q3 stand-alone quarter:  Q2 cumulative: | ¥0.72 billion<br>¥0.34 billion<br>¥0.38 billion       | <ul> <li>Security Transportation:</li> </ul>  | ¥0.65 billion [Q3 cumulative]<br>¥0.04 billion [Q3 cumulative]<br>¥0.02 billion [Q3 cumulative] |
| Correction of excessively recorded revenues in the past periods   | Revenues and Operating Income:                              | ¥(0.78) billion                                       | • Japan:  | ¥(0.78) billion [Q2]  |



### D Breakdown of Revenues and Operating Income

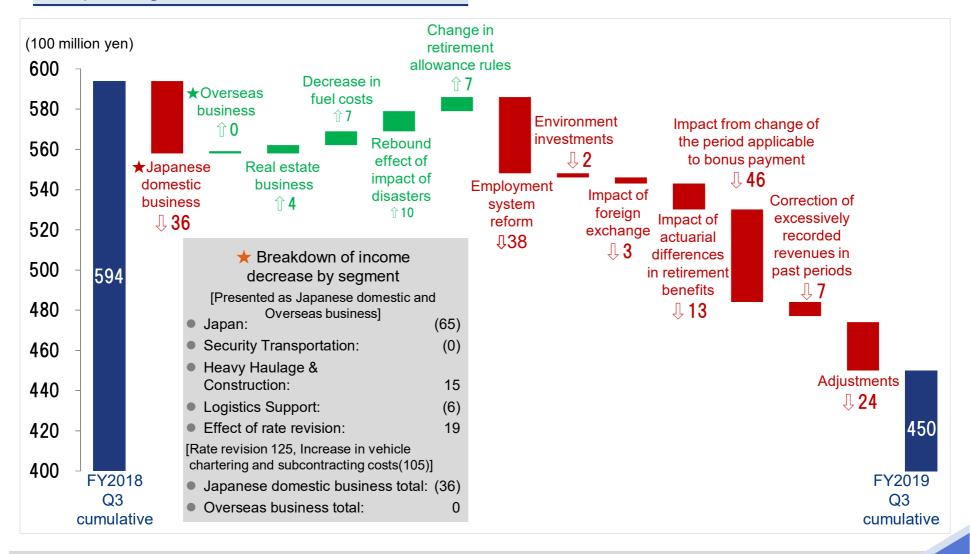
### 1. Revenues





### D Breakdown of Revenues and Operating Income

### 2. Operating income





### A Consolidated Results Forecast (Revised)

|  |  |             |               |                     | ` ,                   | `             |                                   | ,                 |
|--|--|-------------|---------------|---------------------|-----------------------|---------------|-----------------------------------|-------------------|
| ltem                                       | Full-Year<br>Forecast<br>(announced<br>January 31) |             | 2018<br>sults | Difference<br>YoY   | Difference<br>YoY (%) | Fore<br>(anno | Year<br>ecast<br>unced<br>per 31) | Difference<br>(%) |
| Revenues                                   | 20,800   | 21          | 1,385         | (585)               | (2.7)                 | 21            | ,100                              | (300)<br>[(1.4)]  |
| Operating income [Operating income margin] | 600<br>[2.9]                                       |             | 795<br>[3.7]  | (195)               | (24.6)                |               | 680                               | (80)<br>[(11.8)]  |
| Ordinary income                            | 650  |             | 858           | (208)               | (24.2)                |               | 730                               | (80)<br>[(11.0)]  |
| Profit attributable to owners of parent    | 400  |             | 493           | (93)                | (18.9)                |               | 450                               | (50)<br>[(11.1)]  |
|  | 1H   |             |               |                     | 2H                    |               |                                   |                   |
| ltem                                       | FY2019<br>Results                                  |             |               | nuary 31<br>orecast | October 3<br>Forecas  |               | Di                                | ifference<br>(%)  |
| Revenues                                   | 10,389   |             | 0,389 10      |                     | 10,710                |               |                                   | (300)<br>[(2.8)]  |
| Operating income [Operating income margin] |  | 291<br>2.8] |               | 308<br>[3.0]        |                       | 388<br>[3.6]  |                                   | (80)<br>[(20.6)]  |



B Forecasts by Reportable Segment (Revised)

| Segment         | Item           | Full-Year<br>Forecast<br>(announced<br>January 31) | FY2018<br>Results | Difference<br>YoY | Difference<br>YoY (%) | Full-Year<br>Forecast<br>(announced<br>October 31) | Difference |
|-----------------|----------------|--|-------------------|-------------------|-----------------------|--|------------|
| Japan           | Revenues       | 12,196   | 12,568            | (372)             | (3.0)                 | 12,408   | (212)      |
| Јарап           | Segment Income | 440  | 559               | (119)             | (21.4)                | 493  | (53)       |
| The Americas    | Revenues       | 910  | 986               | (76)              | (7.8)                 | 937  | (27)       |
| The Americas    | Segment Income | 28   | 42                | (14)              | (34.3)                | 39   | (11)       |
| Furana          | Revenues       | 1,189  | 1,148             | 40                | 3.6                   | 1,199  | (10)       |
| Europe          | Segment Income | 19   | 22                | (3)               | (16.4)                | 28   | (9)        |
| East Asia       | Revenues       | 1,115  | 1,227             | (112)             | (9.2)                 | 1,140  | (25)       |
| East Asia       | Segment Income | 30   | 30                | (0)               | (0.2)                 | 31   | (1)        |
| South Asia &    | Revenues       | 906  | 918               | (12)              | (1.4)                 | 906  | -          |
| Oceania         | Segment Income | 32   | 37                | (5)               | (13.8)                | 33   | (1)        |
| Security        | Revenues       | 728  | 726               | 1                 | 0.2                   | 729  | (1)        |
| Transportation  | Segment Income | (14)   | 12                | (26)              | -                     | (12)   | (2)        |
| Heavy Haulage & | Revenues       | 502  | 477               | 24                | 5.1                   | 500  | 2          |
| Construction    | Segment Income | 60   | 45                | 14                | 32.7                  | 51   | 9          |
| Logistics       | Revenues       | 4,697  | 4,839             | (142)             | (2.9)                 | 4,748  | (51)       |
| Support         | Segment Income | 119  | 127               | (8)               | (6.9)                 | 129  | (10)       |



B Forecasts by Reportable Segment (Revised)

|                   |                | 1H      |                    |                   | 2H forecast |                        |            |
|-------------------|----------------|---------|--------------------|-------------------|-------------|------------------------|------------|
| Segment           | Item           | Results | FY2019<br>Forecast | FY2018<br>Results | Difference  | October 31<br>Forecast | Difference |
| lanan             | Revenues       | 6,103   | 6,092              | 6,410             | (317)       | 6,304                  | (212)      |
| Japan             | Segment Income | 205     | 234                | 321               | (86)        | 287                    | (53)       |
| The Americas      | Revenues       | 477     | 432                | 514               | (82)        | 459                    | (27)       |
| The Americas      | Segment Income | 19      | 8                  | 20                | (11)        | 19                     | (11)       |
| _                 | Revenues       | 588     | 600                | 588               | 11          | 610                    | (10)       |
| Europe            | Segment Income | 12      | 6                  | 15                | (8)         | 15                     | (9)        |
| East Asia         | Revenues       | 559     | 555                | 639               | (83)        | 580                    | (25)       |
| East Asia         | Segment Income | 15      | 14                 | 18                | (4)         | 15                     | (1)        |
| South Asia &      | Revenues       | 441     | 464                | 474               | (9)         | 464                    | -          |
| Oceania           | Segment Income | 15      | 16                 | 17                | (1)         | 17                     | (1)        |
| Security          | Revenues       | 364     | 363                | 366               | (2)         | 364                    | (1)        |
| Transportation    | Segment Income | (12)    | (1)                | 9                 | (10)        | 0                      | (2)        |
| Heavy Haulage &   | Revenues       | 272     | 229                | 228               | 0           | 227                    | 2          |
| Construction      | Segment Income | 26      | 33                 | 24                | 9           | 24                     | 9          |
| Logistics Support | Revenues       | 2,283   | 2,413              | 2,553             | (140)       | 2,464                  | (51)       |
| Logistics oupport | Segment Income | 57      | 61                 | 70                | (8)         | 71                     | (10)       |



### C Changes Due to External Environmental and Other Factors (forecast)

| Variable Factors   | Impact on Consolidated Results<br>(Full-year forecast)  | Reference  |
|--|---|--|
| Impact of change in unit fuel price  | Operating Income:  ¥0.60 billion  [cost decrease]  *Q4 stand-alone quarter:  ¥(0.10) billion [cost increase]  Q3 cumulative: ¥0.71 billion [cost decrease]  | <ul> <li>Gasoline: ¥134.40 [¥137.30 / ¥134.30]</li> <li>Heavy oil: ¥53.60 [ ¥55.71 / ¥51.60]</li> <li>*Does not include increase in heavy oil expense in</li> </ul>  |
| Impact of foreign exchange   | Revenues:  \$\frac{\frac{\( \)} | <ul> <li>Yearly average in FY2018/ Previous forecast]</li> <li>USD: \( \frac{\text{\$\}\$\text{\$\text{\$\text{\$\}\$}\text{\$\text{\$\text{\$\text{\$\text{\$\}</li></ul> |
| Increase in amortization of actuarial differences in retirement benefit accounting | Operating income:   | <ul> <li>Japan: ¥(1.38) billion</li> <li>Security Transportation: ¥(0.30) billion</li> <li>Heavy Haulage &amp; Construction: ¥(0.04) billion</li> </ul>  |



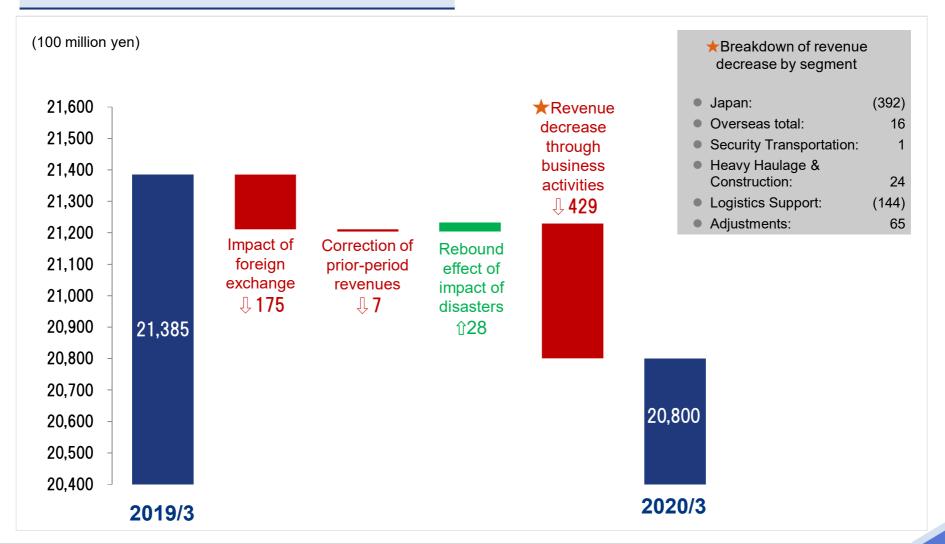
C Changes Due to External Environmental and Other Factors (forecast)

| Variable Factors  | Impact on Consolidated Results<br>(Full-year forecast) |   | Reference   |  |  |
|---|--|---|---|--|--|
| Impact of disasters<br>(Special Factors in<br>FY2018)           | *Q4 stand-alone quarter:                               | ¥1.01 billion - billion ¥1.01 billion                 | <ul> <li>[Reference] Impact in FY2018</li> <li>Transportation opportunity loss due to sus at customer factories as a result of disaste</li> <li>Response to non-routine transportation ne substitute transportation:</li> </ul> | ers:<br>¥(2.43) billion  |  |
| Changes associated with employee system reform                  | *Q4 stand-alone quarter:                               | ¥(4.78) billion<br>¥(0.93) billion<br>¥(3.84) billion | <ul><li>Japan:</li><li>Security Transportation:</li><li>Heavy Haulage &amp; Construction:</li></ul>   | ¥(3.23) billion<br>¥(1.49) billion<br>¥(0.04) billion                |  |
| Environment investments   | *Q4 stand-alone quarter:                               | ¥(0.40) billion<br>¥(0.14) billion<br>¥(0.26) billion | • Japan:  | ¥(0.40) billion  |  |
| Impact due to change in period applicable to bonus payment      | Operating income:                                      | ¥(4.63) billion                                       | <ul><li>Japan:</li><li>Security Transportation:</li><li>Heavy Haulage &amp; Construction:</li></ul>   | ¥(3.54) billion [Q1]<br>¥(0.97) billion [Q1]<br>¥(0.11) billion [Q1] |  |
| Impact due to change of retirement allowance rules              | *Q4 stand-alone quarter:                               | ¥1.05 billion<br>¥0.33 billion<br>¥0.72 billion       | <ul><li>Japan:</li><li>Security Transportation:</li><li>Heavy Haulage &amp; Construction:</li></ul>   | ¥0.96 billion<br>¥0.06 billion<br>¥0.03 billion                      |  |
| Correction of excessively recorded revenues in the past periods | Revenues and Operating                                 | Income:<br>¥(0.78) billion                            | • Japan:  | ¥(0.78) billion [Q2]   |  |



D Breakdown of Revenues and Operating Income

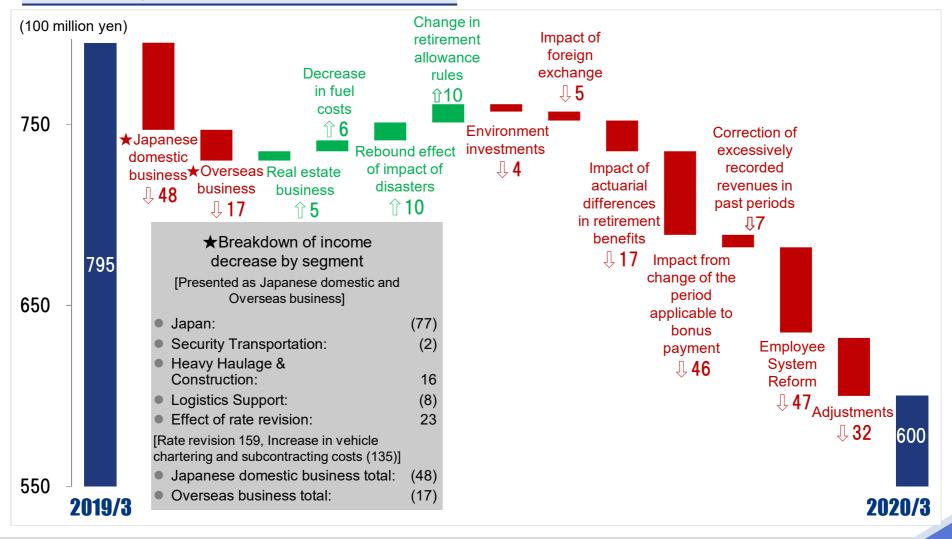
### 1. Revenues





D Breakdown of Revenues and Operating Income

### 2. Operating income





# A Japan Segment

#### 1. Q3 Results

(100 million yen)

\* Figures in brackets indicate operating income margin (%).

| Item              | FY2019    |           | Vs. FY2018 |                |
|-------------------|-----------|-----------|------------|----------------|
| ntem              | Results   | FY2018    | Difference | Difference (%) |
| Revenues          | 3,082     | 3,346     | (264)      | (7.9)          |
| Operating income* | 118 [3.8] | 188 [5.6] | (69)       | (37.2)         |

| 2019  |        | Vs. FY2018 |                |
|-------|--------|------------|----------------|
| sults | FY2018 | Difference | Difference (%) |
| 2 002 | 2.246  | (264)      | (7.0)          |

| 2. Quarterly R | esults and Forecast     |          |
|----------------|-------------------------|----------|
|                |                         |          |
|                | Desults and Fareaut for | - EV2040 |

|                   |           |                | Results a | nu rorecasi | 101 6 1 2 0 1 9 |             |             |
|-------------------|-----------|----------------|-----------|-------------|-----------------|-------------|-------------|
| Item              | Q1        | Q2             | 1H        | Q3          | Q4 forecast     | 2H forecast | FY forecast |
| Revenues          | 3,025     | 3,077          | 6,103     | 3,082       | 3,010           | 6,092       | 12,196      |
| Operating income* | 73 [2.4]  | 132 [4.3]      | 205 [3.4] | 118 [3.8]   | 115 [3.9]       | 234 [3.8]   | 440 [3.6]   |
| Itam              |           | FY2018 Results |           |             |                 |             |             |
| Item              | Q1        | Q2             | 1H        | Q3          | Q4              | 2H          | FY          |
| Revenues          | 3,073     | 3,084          | 6,157     | 3,346       | 3,063           | 6,410       | 12,568      |
| Operating income* | 119 [3.9] | 118 [3.8]      | 238 [3.9] | 188 [5.6]   | 133 [4.3]       | 321 [5.0]   | 559 [4.5]   |

| Item             | Comparison with FY2018 (Upper: Difference / Lower: Difference (%)) |       |        |        |             |             |             |
|------------------|--|-------|--------|--------|-------------|-------------|-------------|
| item             | Q1   | Q2    | 1H     | Q3     | Q4 forecast | 2H forecast | FY forecast |
| Revenues         | (48)   | (6)   | (54)   | (264)  | (53)        | (317)       | (372)       |
|                  | (1.6)  | (0.2) | (0.9)  | (7.9)  | (1.7)       | (4.9)       | (3.0)       |
| Operating income | (46)   | 14    | (32)   | (69)   | (17)        | (86)        | (119)       |
|                  | (39.0)   | 11.9  | (13.7) | (37.2) | (12.8)      | (27.1)      | (21.4)      |

#### 3. Financial Forecast

| 02 | Llia | hlia | hta |
|----|------|------|-----|
| Q3 | ши   |      | mis |

Railway transportation recorded lower revenues due to suspension of operations caused by Typhoon No.19. Truck Transportation recorded lower revenues due to slow cargo movement in electric and electronics, steel, and automobile parts, despite favorable performance in agricultural products.

Moving and relocation recorded lower revenues due to fewer orders for single package plans and other services.

Warehousing and storage recorded higher revenues year on year.

### **Special Factors**

Correction of excessively recorded revenues in past periods

[revenues/operating income] (7) [Q3 cumulative]

Rebound from impact of disasters in prior year:

[revenues] 28 [Q3 cumulative] [operating income] 10 [Q3 cumulative]

Decrease in fuel unit cost:

[operating income] 5 [year], 6 [Q3 cumulative]

•Impact due to change in retirement benefit rules:

[operating income] 9 [year], 6 [Q3 cumulative]

• Impact due to actuarial differences in retirement benefits: [operating income] (13) [year], (10) [Q3 cumulative]

Change in period applicable to bonus payment:

[operating income] (35) [Q3 cumulative]

Cost increase associated with employee system reform:

[operating income] (32) [year],(25) [Q3 cumulative]

#### **Forecast Overview**

We expect to see a smaller decrease in volume for air export freight

We project firm results for our warehouse and storage business; however, slowing cargo movement in our other business has led us to forecast declining volume.

|      | Item                   | Full-Year Fi           | nancial Results Fo | ecast   | 11                  | H Forecast  |                        | 2                      | H Forecast  |       |
|------|------------------------|------------------------|--------------------|---------|---------------------|-------------|------------------------|------------------------|-------------|-------|
| Item | January 31<br>Forecast | October 31<br>Forecast | Difference         | Results | July 31<br>Forecast | erence      | January 31<br>Forecast | October 31<br>Forecast | Difference  |       |
|      | Revenues               | 12,196                 | 12,408             | (212)   | 6,103               | 6,196 (     | (92)                   | 6,092                  | 6,304       | (212) |
|      | Operating income*      | 440 [ 3.6 ]            | 493 [ 4.0 ]        | (53)    | 205 [ 3.4 ]         | 186 [ 3.0 ] | 19                     | 234 [ 3.8 ]            | 287 [ 4.6 ] | (53)  |



### B The Americas Segment

#### 1. Q3 Results

(100 million yen)

\* Figures in brackets indicate operating income margin (%).

| Item              | FY2019  |          | Vs. FY2018 |                |
|-------------------|---------|----------|------------|----------------|
| ntem              | Results | FY2018   | Difference | Difference (%) |
| Revenues          | 219     | 251      | (32)       | (12.8)         |
| Operating income* | 7 [3.4] | 11 [4.7] | (4)        | (37.5)         |

### 2. Quarterly Results and Forecast

8 [3.7]

|                   | Results and Forecast for FY2019 |          |          |            |             |             |            |  |
|-------------------|---------------------------------|----------|----------|------------|-------------|-------------|------------|--|
| Item              | Q1                              | Q2       | 1H       | Q3         | Q4 forecast | 2H forecast | FY forecas |  |
| Revenues          | 240                             | 237      | 477      | 219        | 212         | 432         | 910        |  |
| Operating income* | 8[3.6]                          | 10 [4.5] | 19 [4.0] | 7[3.4]     | 1 [0.6]     | 8 [2.0]     | 28 [3.1]   |  |
| Itom              |                                 |          | F        | Y2018 Resu | ılts        |             |            |  |
| Item              | Q1                              | Q2       | 1H       | Q3         | Q4          | 2H          | FY         |  |
| Revenues          | 231                             | 240      | 472      | 251        | 262         | 514         | 986        |  |

| Item             | Comparison with FY2018 (Upper: Difference / Lower: Difference (%)) |              |          |                |                |                |               |  |
|------------------|--|--------------|----------|----------------|----------------|----------------|---------------|--|
| item             | Q1   | Q2           | 1H       | Q3             | Q4 forecast    | 2H forecast    | FY forecast   |  |
| Revenues         | 8<br>3.7   | (3)<br>(1.3) | 5<br>1.1 | (32)<br>(12.8) | (50)<br>(19.1) | (82)<br>(16.0) | (76)<br>(7.8) |  |
| Operating income | 0 0.6  | (3)          | (2)      | (4)<br>(37.5)  | (7)            | (11)<br>(57.3) | (14)          |  |

11 [4.7]

13 [5.7] 22 [4.7]

### **Q3 Highlights**

Decline in air exports/imports due to production volume of Automobile industry. Further more, decrease in production volume among manufacturing customers (mainly mid-western and eastern U.S.), and decrease in warehouse volume due to sluggish sales among customers have combined in our ocean import/export and warehousing/distribution, which had compensated for decreases in air freight in the past.

#### **Special Factors**

·Foreign exchange impact:

[revenues] (15) [year], (3) [Q3 cumulative] [Operating income] (0) [year], (0) [Q3 cumulative]

#### **Forecast Overview**

A slowing global economy, particularly in transportation demand from local entities of Japanese firms, resulted in greater-than-expected weakness. We project this challenging situation to continue.

We expect more time will be required to see a recovery.

#### 3. Financial Forecast

Operating income

|                   | Full-Year Fi           | nancial Results Fo     | recast     | 11         | H Forecast          |            | 2                      | H Forecast             |            |
|-------------------|------------------------|------------------------|------------|------------|---------------------|------------|------------------------|------------------------|------------|
| Item              | January 31<br>Forecast | October 31<br>Forecast | Difference | Results    | July 31<br>Forecast | Difference | January 31<br>Forecast | October 31<br>Forecast | Difference |
| Revenues          | 910                    | 937                    | (27)       | 477        | 475                 | 2          | 432                    | 459                    | (27)       |
| Operating income* | 28 [ 3.1 ]             | 39 [ 4.2 ]             | (11)       | 19 [ 4.0 ] | 20 [ 4.2 ]          | (0)        | 8 [ 2.0 ]              | 19 [ 4.3 ]             | (11)       |

8 [3.3]

20 [4.0]

42 [4.3]



## C Europe Segment

#### 1. Q3 Results

(100 million yen)

\* Figures in brackets indicate operating income margin (%).

| Item              | FY2019  |         | Vs. FY2018 |                |
|-------------------|---------|---------|------------|----------------|
| item              | Results | FY2018  | Difference | Difference (%) |
| Revenues          | 294     | 274     | 19         | 7.1            |
| Operating income* | 4 [1.4] | 4 [1.7] | (0)        | (8.9)          |

### **Q3 Highlights**

New business for Franco Vago in China and warehousing and distribution under Trancof and Nippon Express Nederland BV progressed favorably. In addition to a dip in Air freight spot operations from the prior year, an increase in personnel expense resulted in operating income level with the same period in the prior year.

### 2. Quarterly Results and Forecast

|                   |   |         | Results a | nd Forecast | for FY2019  |             |             |  |  |  |  |  |
|-------------------|---|---------|-----------|-------------|-------------|-------------|-------------|--|--|--|--|--|
| Item              | Q1  | Q2      | 1H        | Q3          | Q4 forecast | 2H forecast | FY forecast |  |  |  |  |  |
| Revenues          | 298   | 289     | 588       | 294         | 305         | 600         | 1,189       |  |  |  |  |  |
| Operating income* | 7 [2.4]   | 4 [1.7] | 12 [2.1]  | 4[1.4]      | 2 [0.8]     | 6 [1.1]     | 19 [1.6]    |  |  |  |  |  |
| Itam              | FY2018 Results  |         |           |             |             |             |             |  |  |  |  |  |
| Item              | Q1  | Q2      | 1H        | Q3          | Q4          | 2H          | FY          |  |  |  |  |  |
| Revenues          | 285   | 274     | 559       | 274         | 313         | 588         | 1,148       |  |  |  |  |  |
| Operating income* | 5 [2.0]   | 1 [0.6] | 7 [1.3]   | 4 [1.7]     | 10 [3.5]    | 15 [2.6]    | 22 [2.0]    |  |  |  |  |  |
| Item -            | Comparison with FY2018 (Upper: Difference / Lower:Difference (%)) |         |           |             |             |             |             |  |  |  |  |  |
| item              | Q1  | Q2      | 1H        | Q3          | Q4 forecast | 2H forecast | FY forecast |  |  |  |  |  |
| Revenues          | 13  | 15      | 28        | 19          | (7)         | 11          | 40          |  |  |  |  |  |
| rtevenues         | 4.8   | 5.6     | 5.2       | 7.1         | (2.5)       | 2.0         | 3.6         |  |  |  |  |  |
| Operating income  | 1   | 3       | 5         | (0)         | (8)         | (8)         | (3)         |  |  |  |  |  |

69.7

202.8

#### **Special Factors**

Foreign exchange impact:

[revenues] (86) [year], (53) [Q3 cumulative] [Operating income] (2) [year], (1) [Q3 cumulative]

#### **Forecast Overview**

A slowing global economy revealed obvious factors having negative impact on business conditions. International freight transport demand in the air transport business and other areas was weaker than expected. Downward revision of operating income forecast due to projected expenses Trancof arising in connection with onboarding of new customers.

#### 3. Financial Forecast

|                   | Full-Year Fi           | nancial Results Fo     | recast     | 1H Forecast |                     |            | 2H Forecast            |                        |            |  |
|-------------------|------------------------|------------------------|------------|-------------|---------------------|------------|------------------------|------------------------|------------|--|
| Item              | January 31<br>Forecast | October 31<br>Forecast | Difference | Results     | July 31<br>Forecast | Difference | January 31<br>Forecast | October 31<br>Forecast | Difference |  |
| Revenues          | 1,189                  | 1,199                  | (10)       | 588         | 595                 | (6)        | 600                    | 610                    | (10)       |  |
| Operating income* | 19 [ 1.6 ]             | 28 [ 2.3 ]             | (9)        | 12 [ 2.1 ]  | 13 [ 2.2 ]          | (0)        | 6 [ 1.1 ]              | 15 [ 2.6 ]             | (9)        |  |

(76.6)

(56.5)

(8.9)

(16.4)



## D East Asia Segment

#### 1. Q3 Results

(100 million yen)

\* Figures in brackets indicate operating income margin (%).

| Item              | FY2019  | Vs. FY2018 |            |                |  |  |  |  |
|-------------------|---------|------------|------------|----------------|--|--|--|--|
| nem               | Results | FY2018     | Difference | Difference (%) |  |  |  |  |
| Revenues          | 281     | 308        | (26)       | (8.7)          |  |  |  |  |
| Operating income* | 8 [3.2] | 8 [2.6]    | 0          | 11.5           |  |  |  |  |

### **Q3 Highlights**

Ocean export freight forwarding from China remained solid. Domestic truck transport operations were strong especially current customer like as industrial equipment and optical related industries. Air export freight forwarding remains weak.

### 2. Quarterly Results and Forecast

|                   | Results and Forecast for FY2019                                    |         |           |            |               |               |              |  |  |  |  |
|-------------------|--|---------|-----------|------------|---------------|---------------|--------------|--|--|--|--|
| Item              | Q1   | Q2      | 1H        | Q3         | Q4 forecast   | 2H forecast   | FY forecast  |  |  |  |  |
| Revenues          | 275  | 283     | 559       | 281        | 274           | 555           | 1,115        |  |  |  |  |
| Operating income* | 6 [2.3]  | 9 [3.3] | 15 [2.8]  | 8[3.2]     | 5 [2.0]       | 14 [2.6]      | 30 [2.7]     |  |  |  |  |
| 14                |  |         | F         | Y2018 Resu | ılts          |               |              |  |  |  |  |
| Item              | Q1   | Q2      | 1H        | Q3         | Q4            | 2H            | FY           |  |  |  |  |
| Revenues          | 283  | 304     | 588       | 308        | 331           | 639           | 1,227        |  |  |  |  |
| Operating income* | 3 [1.4]  | 7 [2.5] | 11 [2.0]  | 8 [2.6]    | 10 [3.1]      | 18 [2.9]      | 30 [2.5]     |  |  |  |  |
| ltono             | Comparison with FY2018 (Upper: Difference / Lower: Difference (%)) |         |           |            |               |               |              |  |  |  |  |
| Item              | Q1   | Q2      | 1H        | Q3         | Q4 forecast   | 2H forecast   | FY forecast  |  |  |  |  |
| Revenues          | (8)  | (21)    | (29)      | (26)       | (56)          | (83)          | (112)        |  |  |  |  |
| revenues          | (2.8)  | (6.9)   | (5.0)     | (8.7)      | (17.1)        | (13.0)        | (9.2)        |  |  |  |  |
| Operating income  | 63.3   | 20.2    | 4<br>34.5 | 0<br>11.5  | (5)<br>(48.2) | (4)<br>(22.1) | (0)<br>(0.2) |  |  |  |  |

#### **Special Factors**

·Foreign exchange impact:

[revenues] (66) [year], (37) [Q3 cumulative] [Operating income] (1) [year], (1) [Q3 cumulative]

#### **Forecast Overview**

Forecast worsening business environment; air export freight forwarding recovery in China and other regions remains difficult.

Based on the preceding, we have made a downward revision to revenue and operating income.

|                   | Full-Year Fir          | nancial Results For    | ecast      | 11         | H Forecast                  | 2                          | 2H Forecast            |           |  |  |
|-------------------|------------------------|------------------------|------------|------------|-----------------------------|----------------------------|------------------------|-----------|--|--|
| Item              | January 31<br>Forecast | October 31<br>Forecast | Difference | Results    | July 31<br>Forecast Differe | nce January 31<br>Forecast | October 31<br>Forecast | ifference |  |  |
| Revenues          | 1,115                  | 1,140                  | (25)       | 559        | 554                         | 5 555                      | 580                    | (25)      |  |  |
| Operating income* | 30 [ 2.7 ]             | 31 [ 2.7 ]             | (1)        | 15 [ 2.8 ] | 14 [ 2.5 ]                  | 1 14 [ 2.6 ]               | 15 [ 2.6 ]             | (1)       |  |  |



### E South Asia & Oceania Segment

1. Q3 Results

(100 million yen)

\* Figures in brackets indicate operating income margin (%).

| Item              | FY2019  | Vs. FY2018 |            |                |  |  |  |  |
|-------------------|---------|------------|------------|----------------|--|--|--|--|
| ntem              | Results | FY2018     | Difference | Difference (%) |  |  |  |  |
| Revenues          | 230     | 236        | (6)        | (2.6)          |  |  |  |  |
| Operating income* | 8 [3.7] | 10 [4.3]   | (1)        | (16.4)         |  |  |  |  |

### **Q3 Highlights**

Warehousing and distribution advanced favorably, mainly in automobile- and apparel-related businesses. Ocean transport business continues solid performance from the previous quarter.

In contrast, air export freight forwarding recorded lower revenue due to a reactionary dip in spot business.

Personnel expenses and other fixed expenses are rising.

### 2. Quarterly Results and Forecast

|                   |  |          | Results a | nd Forecast | for FY2019  |             |             |  |  |
|-------------------|--|----------|-----------|-------------|-------------|-------------|-------------|--|--|
| Item              | Q1   | Q2       | 1H        | Q3          | Q4 forecast | 2H forecast | FY forecast |  |  |
| Revenues          | 219  | 221      | 441       | 230         | 234         | 464         | 906         |  |  |
| Operating income* | 7 [3.4]  | 8 [3.8]  | 15 [3.6]  | 8 [3.7]     | 7 [3.3]     | 16 [3.5]    | 32 [3.5]    |  |  |
| 14                |  |          | F         | Y2018 Resu  | ılts        |             |             |  |  |
| Item              | Q1   | Q2       | 1H        | Q3          | Q4          | 2H          | FY          |  |  |
| Revenues          | 218  | 226      | 444       | 236         | 237         | 474         | 918         |  |  |
| Operating income* | 8 [4.0]  | 10 [4.7] | 19 [4.3]  | 10 [4.3]    | 7 [3.2]     | 17 [3.7]    | 37 [4.0]    |  |  |
| 14                | Comparison with FY2018 (Upper: Difference / Lower: Difference (%)) |          |           |             |             |             |             |  |  |
| Item              | Q1   | Q2       | 1H        | Q3          | Q4 forecast | 2H forecast | FY forecast |  |  |
| Revenues          | 1  | (5)      | (3)       | (6)         | (3)         | (9)         | (12)        |  |  |
| i veveriues       | 8.0  | (2.2)    | (8.0)     | (2.6)       | (1.4)       | (2.0)       | (1.4)       |  |  |
| Operating income  | (1)  | (2)      | (3)       | (1)         | 0           | (1)         | (5)         |  |  |

#### **Special Factors**

Foreign exchange impact:

[revenues] (8) [year], (10) [Q3 cumulative] [Operating income] (0) [year], (0) [Q3 cumulative]

#### **Forecast Overview**

We forecast continuing conditions for warehousing and distribution, automobile-related, and apparel-related.

|  | Item              | Full-Year Fir          | nancial Results Fore   | ecast      | 1          | H Forecast                | 2H Forecast |                        |                        |            |
|--|-------------------|------------------------|------------------------|------------|------------|---------------------------|-------------|------------------------|------------------------|------------|
|  |                   | January 31<br>Forecast | October 31<br>Forecast | Difference | Results    | July 31<br>Forecast Diffe | rence       | January 31<br>Forecast | October 31<br>Forecast | Difference |
|  | Revenues          | 906                    | 906                    | -          | 441        | 439                       | 2           | 464                    | 464                    | -          |
|  | Operating income* | 32 [ 3.5 ]             | 33 [ 3.6 ]             | (1)        | 15 [ 3.6 ] | 20 [ 4.6 ]                | (4)         | 16 [ 3.5 ]             | 17 [ 3.7 ]             | (1)        |



### F Security Transportation Segment

#### 1. Q3 Results

(100 million yen)

\* Figures in brackets indicate operating income margin (%).

| Item              | FY2019      | Vs. FY2018 |            |                |  |  |  |  |
|-------------------|-------------|------------|------------|----------------|--|--|--|--|
| ntem              | Results     | FY2018     | Difference | Difference (%) |  |  |  |  |
| Revenues          | 182         | 181        | 1          | 0.6            |  |  |  |  |
| Operating income* | (2) [(1.3)] | 3 [1.8]    | (5)        | _              |  |  |  |  |

### **Q3 Highlights**

Sales of safety deposit machines resulted in slightly higher revenues. However, it resulted lower profit because of decrease in scheduled shipments due to consolidation of branches in our customer (financial institution), and higher expenses due to impact of employment system.

### 2. Quarterly Results and Forecast

|                   | Item              | Results and Forecast for FY2019 |             |              |             |             |             |              |  |  |  |  |
|-------------------|-------------------|---------------------------------|-------------|--------------|-------------|-------------|-------------|--------------|--|--|--|--|
|                   |                   | Q1                              | Q2          | 1H           | Q3          | Q4 forecast | 2H forecast | FY forecast  |  |  |  |  |
|                   | Revenues          | 184                             | 180         | 364          | 182         | 181         | 363         | 728          |  |  |  |  |
|                   | Operating income* | (11) [(6.5)]                    | (0) [(0.5)] | (12) [(3.5)] | (2) [(1.3)] | 1 [0.6]     | (1) [(0.3)] | (14) [(1.9)] |  |  |  |  |
|                   | Item              | FY2018 Results                  |             |              |             |             |             |              |  |  |  |  |
|                   | item              | Q1                              | Q2          | 1H           | Q3          | Q4          | 2H          | FY           |  |  |  |  |
| Revenues          |                   | 180                             | 179         | 359          | 181         | 185         | 366         | 726          |  |  |  |  |
| Operating income* | 3 [1.8]           | (0) [(0.2)]                     | 2 [0.8]     | 3 [1.8]      | 6 [3.3]     | 9 [2.6]     | 12 [1.7]    |              |  |  |  |  |

|  |  | Special | Factor |
|--|--|---------|--------|
|  |  |         |        |

- •Decrease in fuel unit cost:
- [operating income] 0 [year], 1 [Q3 cumulative] •Impact due to change in retirement benefit rules:
- [operating income] 0 [year], 0 [Q3 cumulative]
- Impact due to actuarial differences in retirement benefits:
   [operating income] (3) [year], (2) [Q3 cumulative]
- Impact due to change in period applicable to bonus payment
- [operating income] (9) [Q3 cumulative]
- •Cost increase associated with employee system reform:
  - [operating income] (14) [year] ,(12) [Q3 cumulative]

| Item             | Comparison with FY2018 (Upper: Difference / Lower: Difference (%)) |     |      |     |             |             |             |  |  |  |  |
|------------------|--|-----|------|-----|-------------|-------------|-------------|--|--|--|--|
| пеш              | Q1   | Q2  | 1H   | Q3  | Q4 forecast | 2H forecast | FY forecast |  |  |  |  |
| Revenues         | 3  | 0   | 4    | 1   | (3)         | (2)         | 1           |  |  |  |  |
| Neveriues        | 2.0  | 0.4 | 1.2  | 0.6 | (2.1)       | (8.0)       | 0.2         |  |  |  |  |
| Operating income | (15)   | (0) | (15) | (5) | (4)         | (10)        | (26)        |  |  |  |  |
| Operating income | -  | -   | -    | -   | (81.5)      | -           | -           |  |  |  |  |

#### **Forecast Overview**

Significantly higher personnel expense associated with employment system reform. We are currently revisiting cost reductions through rate revision negotiations and scheduled shipment efficiencies; however, we expect operating income to be slightly lower than the figure we forecast on October 31.

|                   | Full-Year Fi                  | nancial Results Fo | recast     | 11             | H Forecast          |            | 2H Forecast            |                        |            |  |  |  |
|-------------------|-------------------------------|--------------------|------------|----------------|---------------------|------------|------------------------|------------------------|------------|--|--|--|
| Item              | Item January 31<br>Forecast   |                    | Difference | Results        | July 31<br>Forecast | Difference | January 31<br>Forecast | October 31<br>Forecast | Difference |  |  |  |
| Revenues          | 728                           | 729                | (1)        | 364            | 368                 | (3)        | 363                    | 364                    | (1)        |  |  |  |
| Operating income* | (14) [ (1.9) ] (12) [ (1.6) ] |                    | (2)        | (12) [ (3.5) ] | (19) [ (5.2) ]      | 6          | (1) [ (0.3) ]          | 0 [ 0.2 ]              | (2)        |  |  |  |



### G Heavy Haulage & Construction Segment

#### 1. Q3 Results

(100 million yen)

\* Figures in brackets indicate operating income margin (%).

| Itom              | FY2019    |           | Vs. FY2018 |                |  |  |  |  |  |  |  |
|-------------------|-----------|-----------|------------|----------------|--|--|--|--|--|--|--|
| Item<br>          | Results   | FY2018    | Difference | Difference (%) |  |  |  |  |  |  |  |
| Revenues          | 141       | 120       | 21         | 17.8           |  |  |  |  |  |  |  |
| Operating income* | 23 [16.9] | 15 [13.0] | 8          | 53.8           |  |  |  |  |  |  |  |

### **Q3 Highlights**

Despite lower heavy electric-related transaction volume, wind power freight, installations, and shutdown maintenance construction rose.

Overseas construction was level year on year, leading to higher income.

### 2. Quarterly Results and Forecast

|                   |          |                   | Results a | nd Forecast | for FY2019       |             |             |  |  |  |
|-------------------|----------|-------------------|-----------|-------------|------------------|-------------|-------------|--|--|--|
| Item              | Q1       | Q2                | 1H        | Q3          | Q4 forecast      | 2H forecast | FY forecast |  |  |  |
| Revenues          | 133      | 138               | 272       | 141         | 87               | 229         | 502         |  |  |  |
| Operating income* | 10 [7.9] | 16 [11.6]         | 26 [9.8]  | 23 [16.9]   | 9 [10.7]         | 33 [14.5]   | 60 [12.0]   |  |  |  |
| Item              |          | FY2018 Results    |           |             |                  |             |             |  |  |  |
| item              | Q1       | Q2                | 1H        | Q3          | Q4               | 2H          | FY          |  |  |  |
| Revenues          | 124      | 124               | 248       | 120         | 108              | 228         | 477         |  |  |  |
| Operating income* | 10 [8.6] | 10 [8.2] 20 [8.4] |           | 15 [13.0]   | 5 [13.0] 8 [8.0] |             | 45 [9.5]    |  |  |  |

|  |   |  | Special Factors |
|--|---|--|-----------------|
|  | - |  |                 |

Decrease in fuel unit cost:

[operating income] 0 [year], 0 [Q3 cumulative]

• Impact due to change in retirement benefit rules:

[operating income] 0 [year], 0 [Q3 cumulative]

• Impact due to actuarial differences in retirement benefits:

[operating income] (0) [year], (0) [Q3 cumulative]

•Expenditure increase due to change in period applicable to bonus payment: [operating income] (1) [Q3 cumulative]

•Cost increase associated with employee system reform:

[operating income] (0) [year], (0) [Q3 cumulative]

| Item             | Co    | mparison wi | th FY2018 (l | Jpper: Differ | ence / Lower | Comparison with FY2018 (Upper: Difference / Lower: Difference (%)) |             |  |  |  |  |  |  |  |  |  |  |
|------------------|-------|-------------|--------------|---------------|--------------|--|-------------|--|--|--|--|--|--|--|--|--|--|
| item             | Q1    | Q2          | 1H           | Q3            | Q4 forecast  | 2H forecast  | FY forecast |  |  |  |  |  |  |  |  |  |  |
| Revenues         | 9     | 14          | 23           | 21            | (20)         | 0  | 24          |  |  |  |  |  |  |  |  |  |  |
|                  | 7.8   | 11.3        | 9.6          | 17.8          | (19.2)       | 0.3  | 5.1         |  |  |  |  |  |  |  |  |  |  |
| Operating income | (0)   | 5           | 5            | 8             | 0            | 9  | 14          |  |  |  |  |  |  |  |  |  |  |
|                  | (0.5) | 57.1        | 27.7         | 53.8          | 7.3          | 37.1   | 32.7        |  |  |  |  |  |  |  |  |  |  |

#### Forecast Overview

We expect continued strong performance in plantrelated business; however, we forecast lower results for heavy electrical and thermal power.

We forecast projects to be smaller compared to the stand-alone third quarter.

|                   | Full-Year Fi           | nancial Results For    | recast             | 11         | H Forecast                     |   | 2H Forecast            |                        |            |  |  |  |
|-------------------|------------------------|------------------------|--------------------|------------|--------------------------------|---|------------------------|------------------------|------------|--|--|--|
| Item              | January 31<br>Forecast | October 31<br>Forecast | Difference Results |            | July 31<br>Forecast Difference |   | January 31<br>Forecast | October 31<br>Forecast | Difference |  |  |  |
| Revenues          | 502                    | 500                    | 2                  | 272        | 270                            | 2 | 229                    | 227                    | 2          |  |  |  |
| Operating income* | 60 [ 12.0 ]            | 0 [ 12.0 ] 51 [ 10.2 ] |                    | 26 [ 9.8 ] | 22 [ 8.1 ]                     | 4 | 33 [ 14.5 ]            | 24 [ 10.7 ]            | 9          |  |  |  |



# H Logistics Support Segment

1. Q3 Results

(100 million yen)

\* Figures in brackets indicate operating income margin (%).

| Item              | FY2019   |          | Vs. FY2018 |                |  |  |  |  |  |  |  |
|-------------------|----------|----------|------------|----------------|--|--|--|--|--|--|--|
| ntem              | Results  | FY2018   | Difference | Difference (%) |  |  |  |  |  |  |  |
| Revenues          | 1,198    | 1,281    | (82)       | (6.5)          |  |  |  |  |  |  |  |
| Operating income* | 27 [2.3] | 33 [2.6] | (6)        | (18.8)         |  |  |  |  |  |  |  |

### Q3 Highlights

Sales unit price declines in petroleum and LP gas, impact of U.S.-China trade frictions on our LS business resulted in decrease in business among major customers and lower sales of distribution equipment, leading to lower revenue.

### 2. Quarterly Results and Forecast

|                   |          |              | Results a    | nd Forecast   | for FY2019   |               |              |
|-------------------|----------|--------------|--------------|---------------|--------------|---------------|--------------|
| Item              | Q1       | Q2           | 1H           | Q3            | Q4 forecast  | 2H forecast   | FY forecast  |
| Revenues          | 1,145    | 1,138        | 2,283        | 1,198         | 1,214        | 2,413         | 4,697        |
| Operating income* | 27 [2.4] | 30 [2.7]     | 57 [2.5]     | 27 [2.3]      | 33 [2.8]     | 61 [2.5]      | 119 [2.5]    |
| Itom              |          |              | F            | Y2018 Resu    | ılts         |               |              |
| Item              | Q1       | Q2           | 1H           | Q3            | Q4           | 2H            | FY           |
| Revenues          | 1,115    | 1,170        | 2,285        | 1,281         | 1,272        | 2,553         | 4,839        |
| Operating income* | 26 [2.4] | 30 [2.6]     | 57 [2.5]     | 33 [2.6]      | 36 [2.9]     | 70 [2.7]      | 127 [2.6]    |
| ltom              | Co       | omparison wi | th FY2018 (l | Jpper: Differ | ence / Lower | :Difference ( | (%))         |
| Item              | Q1       | Q2           | 1H           | Q3            | Q4 forecast  | 2H forecast   | FY forecast  |
| Revenues          | 29       | (32)         | (2)          | (82)          | (57)         | (140)         | (142)        |
| i veveriues       | 2.7      | (2.8)        | (0.1)        | (6.5)         | (4.5)        | (5.5)         | (2.9)        |
| Operating income  | 0<br>0.8 | (0)<br>(0.2) | 0<br>0.3     | (6)<br>(18.8) | (2)<br>(7.1) | (8)<br>(12.7) | (8)<br>(6.9) |

#### **Special Factors**

•Foreign exchange impact:

[revenues] 2 [year], 0 [Q3 cumulative] [Operating income] 0 [year], 0 [Q3 cumulative]

#### **Forecast Overview**

Forecast lower revenues due to decrease in distribution products, international.

Forecast higher revenue year on year for petroleum due to recovery in sales unit prices.

Forecast decrease in profit year on year for Q4.

|                   | Full-Year Fir          | nancial Results Fo     | recast     | 11         | H Forecast          |            | 2H Forecast            |                        |            |  |  |  |
|-------------------|------------------------|------------------------|------------|------------|---------------------|------------|------------------------|------------------------|------------|--|--|--|
| Item              | January 31<br>Forecast | October 31<br>Forecast | Difference | Results    | July 31<br>Forecast | Difference | January 31<br>Forecast | October 31<br>Forecast | Difference |  |  |  |
| Revenues          | 4,697                  | 4,748                  | (51)       | 2,283      | 2,366               | (82)       | 2,413                  | 2,464                  | (51)       |  |  |  |
| Operating income* | 119 [ 2.5 ]            | 129 [ 2.7 ]            | (10)       | 57 [ 2.5 ] | 58 [ 2.5 ]          | (0)        | 61 [ 2.5 ]             | 71 [ 2.9 ]             | (10)       |  |  |  |

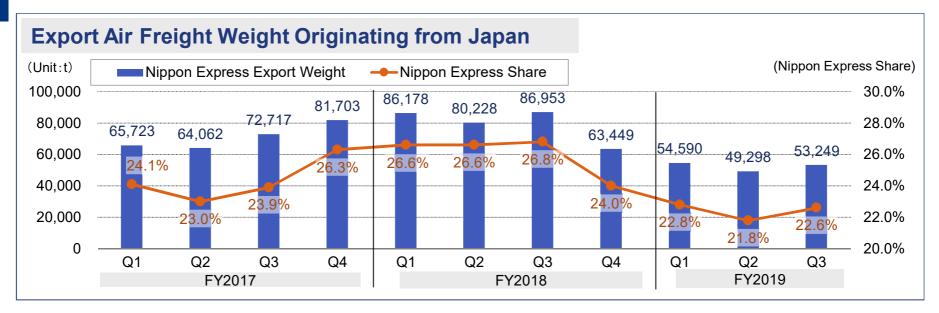
# Supplemental Documents

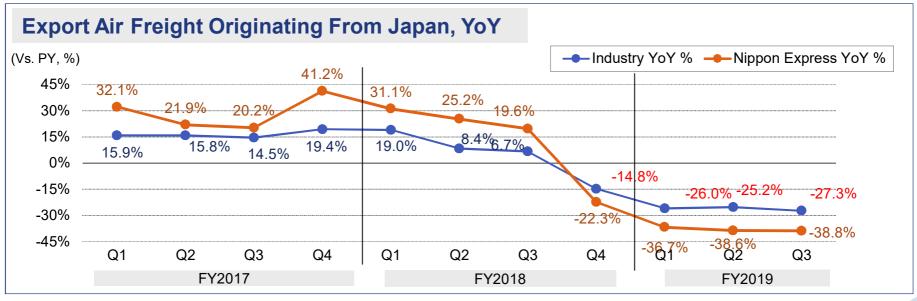
The information presented in this document provides data trends for each category. However, the data used is pre-close data and may differ from figures presented in our financial reports.

Please be aware that this document has been produced to provide a better understanding of current business conditions.



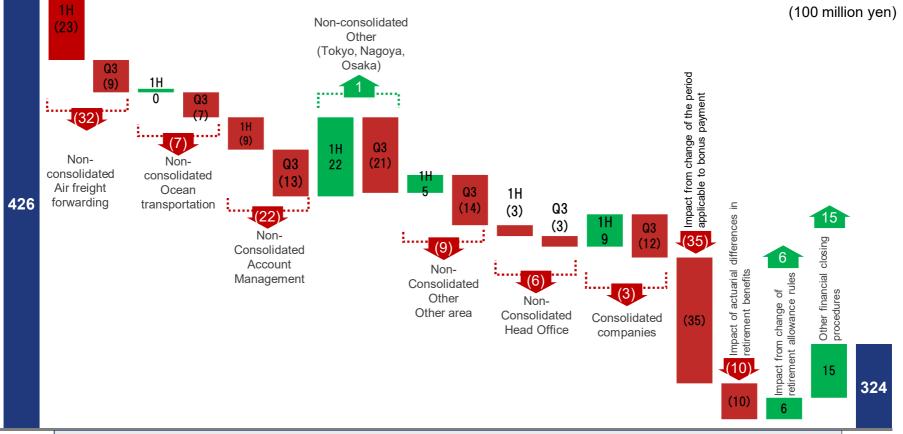
### (Appendix 1) Export Air Freight Weight Originating From Japan





# (Appendix 2) Japan Segment Operating Income by Business (Q3 Cumulative, FY2019)





FY2018 Q3 cumulative:

#### (Notes

- Reference figures were calculated according to a method deemed reasonable in accordance with the data available through the Company's accounting system. Such figures, however, differ from those in reportable segments classified by transportation mode until the fiscal year ended March 2016.
- Non-Consolidated Air Freight Forwarding represents the total for branches handling mainly air freight forwarding and related businesses (non-consolidated).
   This figure excludes branches that deal mainly in account management.
- Non-Consolidated Ocean Transportation represents the total for branches handling mainly marine transportation, harbor transportation, and related businesses (non-consolidated). This figure excludes branches that deal mainly in account management.
- Non-Consolidated Account Management represents the total for four branches dealing mainly in account management (Tokyo, Nagoya, and Osaka). This
  figure includes results from businesses such as air freight forwarding, ocean transportation, automobile transportation, railway forwarding, warehousing, etc.
- Non-Consolidated Other represents the total for branches mainly engaged in automobile transportation, railway forwarding, warehousing, etc.
- Non-Consolidated Corporate represents the amount of non-consolidated corporate expenses attributable to the Japan segment.

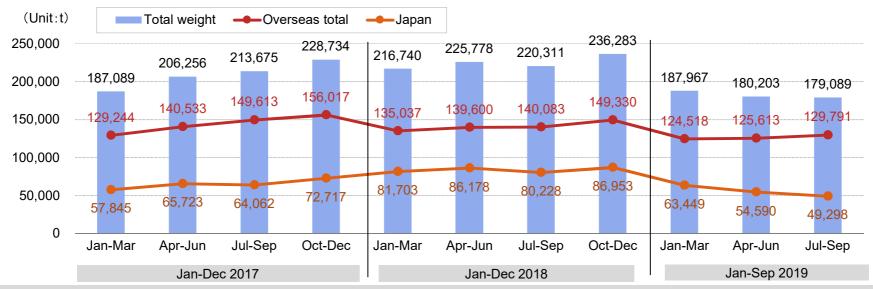
FY2019 Q3 cumulative



### (Appendix 3) Export Freight (Air Freight Forwarding)

(Unit:t)

| Originating             |         | 2017    |         |         |         |         |         | 2018    |         |         | 2019    |         |         |         |         |
|-------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Region                  | Jan-Mar | Apr-Jun | Jul-Sep | Oct-Dec | Full FY | Jan-Mar | Apr-Jun | Jul-Sep | Oct-Dec | Full FY | Jan-Mar | Apr-Jun | Jul-Sep | Oct-Dec | Full FY |
| Japan                   | 57,845  | 65,723  | 64,062  | 72,717  | 260,347 | 81,703  | 86,178  | 80,228  | 86,953  | 335,062 | 63,449  | 54,590  | 49,298  |         |         |
| The<br>Americas         | 18,610  | 21,729  | 20,304  | 20,496  | 81,139  | 21,149  | 22,915  | 22,532  | 21,193  | 87,789  | 19,868  | 19,718  | 18,490  |         |         |
| Europe                  | 28,592  | 30,992  | 32,292  | 38,935  | 130,811 | 29,479  | 30,638  | 31,618  | 37,874  | 129,609 | 29,856  | 29,131  | 29,067  |         |         |
| East Asia               | 40,917  | 45,648  | 46,197  | 48,532  | 181,294 | 40,761  | 42,084  | 41,122  | 45,847  | 169,814 | 35,258  | 36,883  | 38,381  |         |         |
| South Asia &<br>Oceania | 41,124  | 42,164  | 50,819  | 48,053  | 182,160 | 43,648  | 43,963  | 44,810  | 44,416  | 176,837 | 39,535  | 39,881  | 43,853  |         |         |
| Overseas<br>Total       | 129,244 | 140,533 | 149,613 | 156,017 | 575,404 | 135,037 | 139,600 | 140,083 | 149,330 | 564,050 | 124,518 | 125,613 | 129,791 |         |         |
| Total<br>Weight         | 187,089 | 206,256 | 213,675 | 228,734 | 835,751 | 216,740 | 225,778 | 220,311 | 236,283 | 899,112 | 187,967 | 180,203 | 179,089 |         |         |

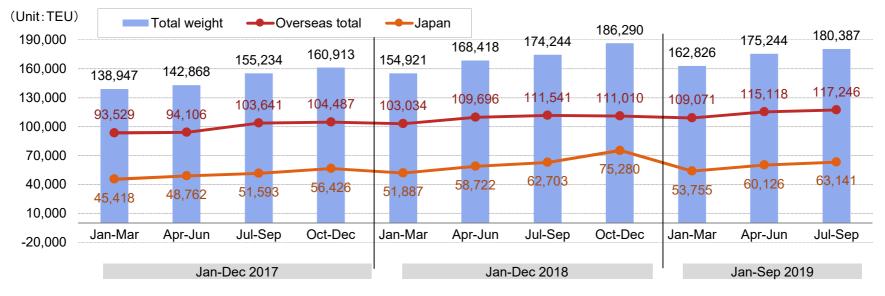




### (Appendix 4) Export Freight (Marine & Harbor Transportation)

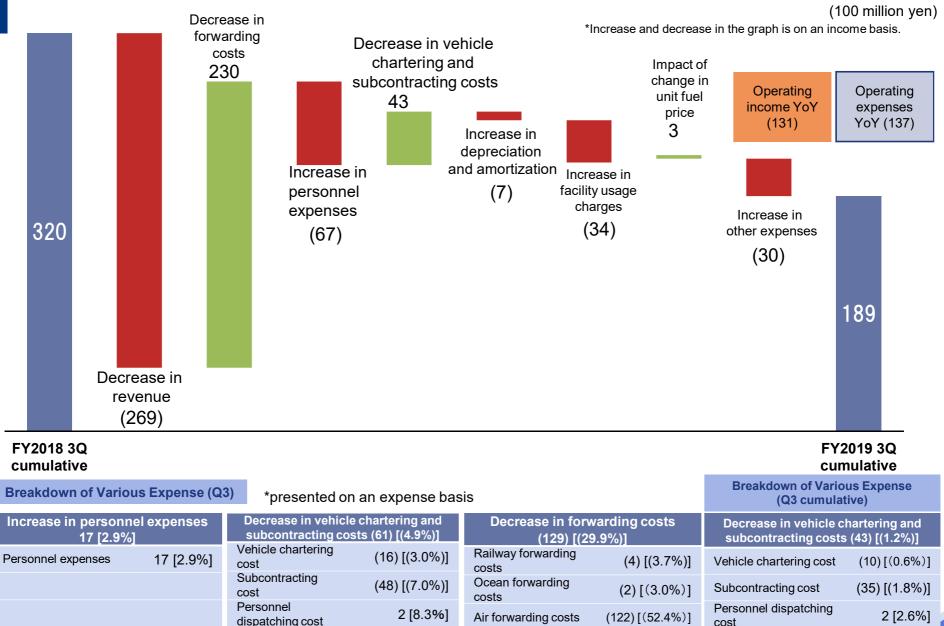
(Unit:TEU)

| Originating             |         |         | 2017    |         |         |         | 2018    |         |         |         |         | 2019    |         |         |         |  |
|-------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--|
| Region                  | Jan-Mar | Apr-Jun | Jul-Sep | Oct-Dec | Full FY | Jan-Mar | Apr-Jun | Jul-Sep | Oct-Dec | Full FY | Jan-Mar | Apr-Jun | Jul-Sep | Oct-Dec | Full FY |  |
| Japan                   | 45,418  | 48,762  | 51,593  | 56,426  | 202,199 | 51,887  | 58,722  | 62,703  | 75,280  | 248,592 | 53,755  | 60,126  | 63,141  |         |         |  |
| The<br>Americas         | 8,581   | 8,333   | 8,285   | 9,615   | 34,815  | 8,982   | 9,807   | 9,006   | 9,637   | 37,431  | 9,157   | 9,539   | 8,760   |         |         |  |
| Europe                  | 12,320  | 10,441  | 11,330  | 12,063  | 46,153  | 11,745  | 13,663  | 11,067  | 11,173  | 47,648  | 10,943  | 12,330  | 11,932  |         |         |  |
| East Asia               | 47,411  | 49,142  | 53,948  | 52,030  | 202,531 | 52,653  | 56,702  | 59,401  | 58,141  | 226,898 | 59,122  | 62,103  | 62,232  |         |         |  |
| South Asia &<br>Oceania | 25,218  | 26,189  | 30,079  | 30,779  | 112,264 | 29,653  | 29,524  | 32,067  | 32,060  | 123,304 | 29,847  | 31,145  | 34,321  |         |         |  |
| Overseas<br>Total       | 93,529  | 94,106  | 103,641 | 104,487 | 395,763 | 103,034 | 109,696 | 111,541 | 111,010 | 435,281 | 109,071 | 115,118 | 117,246 |         |         |  |
| Total<br>Weight         | 138,948 | 142,867 | 155,234 | 160,913 | 597,962 | 154,921 | 168,418 | 174,244 | 186,290 | 683,873 | 162,826 | 175,244 | 180,387 |         |         |  |





### (Appendix 5) Non-Consolidated Expenses (Q3 cumulative for FY2019)



### (Appendix 6) Management Integration of Three Companies in Italy

We intend to expand sales in the lifestyle industries (fashion logistics in our focus on the apparel industry) by integrating the expertise of the three companies in question with the Nippon Express Group Network.

Nippon Express Co., Ltd.

**Nippon Express Europe GMBH** 

Management integration of the three Italian group companies on January 1, 2020







### Nippon Express Italia S.P.A

### **Objectives**

- (1) Increase competitiveness through transport business joint purchasing in Italy
- (2) Expand lifestyle business sales through integrated management
- (3) Organizational streamlining; physical facility consolidation



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